



18th March 2024
LAI/SSn

Dear Parent/Carer,

We're excited to inform you about a big improvement in how we manage information and communicate with you at school. We are changing our system to Bromcom, a trusted provider known for its innovative solutions in education technology. This change means we will no longer be using our current system, SIMS, by the end of March 2024, and its app will be replaced by the My Child at School (MCAS) app starting Monday, April 15th, 2024.

What is MCAS?

MCAS is a user-friendly app and web portal designed to give you real-time access to important information about your child's school life. You can see their timetable, attendance, achievements, behaviour, homework, exam details, and reports. It's a convenient way to stay updated and connected with what's happening at school.

Key features of MCAS include:

- **Real-time Academic Updates:** Instant access to your child's weekly timetable, term dates, and academic milestones.
- **Streamlined Communication:** Effortlessly communicate with the school. Changed address or phone number? You can update us through the portal.
- **Attendance Tracking:** Monitor your child's attendance records for the year-to-date, along with subject-specific attendance metrics.
- **Achievement and Behaviour Monitoring:** Stay informed about your child's achievements, behaviour logs, and issued detentions.
- **Exam Information:** Access student exam timetables and pertinent exam-related details.
- **Homework Management:** Keep track of assigned homework tasks for your child(ren).
- **Report Viewing:** Conveniently view and access school reports directly through the app.

We will be working over the Easter holidays to make sure the app is ready for you when the new term starts. Instructions on how to register for the app will be sent to you directly from Bromcom during the week commencing April 1st, 2024. If you don't receive the email by Monday, April 8th, please contact us at mcas@themallingschool.kent.sch.uk for assistance.



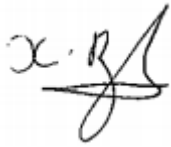
To facilitate a smooth transition and address any queries or concerns you may have, we invite you to participate in an optional survey. Your feedback will play a pivotal role in shaping our communication strategy, including the development of FAQs and scheduling of parent drop-in sessions (dates to be confirmed). You can complete the survey using [this link](#) or by scanning the QR code with your phone.

Transition to My Child At School
(MCAS) feedback survey



Thank you for your partnership in this exciting change. If you have any questions, please don't hesitate to reach out to us.

Yours sincerely,



Karen Davey
Deputy Headteacher

